



## APARTMENTS – RENTAL TERMS

***All rentals are name-specific and are not under any circumstances transferable.***

Only persons shown on the contract are permitted to stay at the campsite.

- Parking for 2 cars included in price of rental. Underground car park for 1 vehicle; outdoor car park for 2<sup>nd</sup> vehicle. Additional vehicles must park outside the residence.
- Apartments are equipped with crockery and cooking utensils.
- Water and electricity are included in the price of the rental.
- We recommend bringing your own bed linen. Bed linen may also be hired on request (see prices).
- Towels and household linen can be rented on the spot (see prices).
- For groups (min. 25 guests) apartments are allocated according to availabilities.
- Apartments are rented on a weekly basis. Arrivals Sunday after 4 p.m. and departures Sunday before 10 a.m. Nightly rentals possible outside this period and according to availabilities (minimum 2 nights). Please contact us.
- In all cases, guests must arrive before 8 p.m.
- A 25%-deposit and 20 € booking fees are required upon signing the reservation contract.
- The balance due for your stay is payable 30 days before your arrival, and includes the tourist tax for all persons aged 18 and over. **WARNING: after the 30-day deadline, the reservation will be considered as cancelled, and the accommodation will be returned for sale.** All the amounts already paid will be retained as termination indemnity.
- Upon arrival, a 90€-deposit will be requested for cleaning purposes (or 120€ for 6 and 7-guest apartments). It will be returned on departure, as long as the rental is left perfectly clean.
- An additional 300€-deposit is payable on arrival. The deposit is retained in case of damage to the rental.
- Possibility for you to let us make the end of stay cleaning, for 90 € per apartment (or 120€ for 6 and 7-guest apartments).
- In the event of having to cancel the booking of your apartment, no reimbursement will take place if you haven't paid a subscription to the cancellation insurance (see conditions).
- The 20 € booking fee is not reimbursable.
- **Animals are strictly prohibited inside the residence.**

## MODIFICATION, CANCELLATION AND REFUND OF YOUR STAY

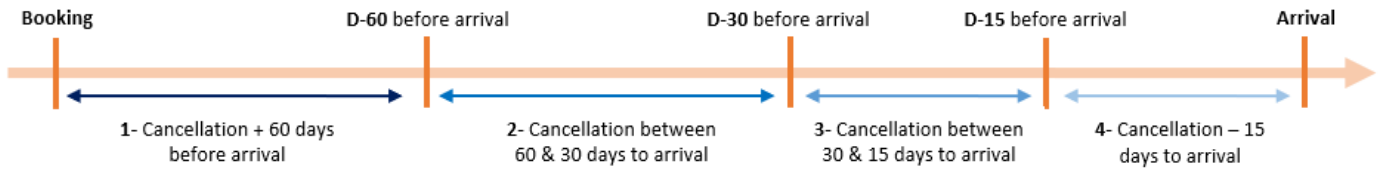
**Modification of your reservation:** A request for modification of the stay (dates, type of accommodation) can be made to the residence (by mail or e-mail), as far as availabilities. No postponement will be accepted for the following season. If no changes are made, the client must make his stay in the initial booking conditions.

*Any request for extension of stay or change of category of rental will be made according to availability and according to the current rates.*

Any request for change of stay occurring 15 days before the date of arrival will not be accepted.

**Cancellation by the customer:** in case of cancellation, please notify the residence as soon as possible by e-mail or mail.

• **In case of cancellation without insurance:**



- 1- Cancellation occurring more than 60 days before the date of arrival: the entire deposit will be refunded. A compensation of € 20 will be retained as a cancellation fee.
- 2- Cancellation occurring between 60 and 30 days before the date of arrival: the entire deposit will be kept as a cancellation fee.
- 3- Cancellation occurring between 30 and 15 days before the date of arrival: 50% of the total price of the stay will be retained as a cancellation fee.
- 4- Cancellation occurring less than 15 days before the date of arrival: the total amount of the stay will be retained as a cancellation fee.

• **In case of cancellation with insurance:**

A part of the amount paid (excluding application fees, insurance costs and tourist taxes) will be refunded\* according to the cancellation conditions available on our website.

The cancellation insurance is charged € 2 per night and per location (subject to increase and modification by the insurer). It is optional and must be purchased at the time of booking.

*\* In case of no-refund by the insurance and upon presentation of a proof, we will refund you according to the conditions of cancellation without subscription to the insurance, excluding the cost of the cancellation insurance.*

**Interruption of stay:** An interrupted stay or a late arrival due to the customer will not give rise to any credit or refund, except in case of subscription to the cancellation insurance, according to the conditions of interruption available on our website.

**Cancellation and Covid-19,** cancellation of your stay only if:

- lock down;
- restriction of movement;
- fourteen or forty in your city, department, region or country (on proof of residence);
- if one of the participants of the stay is infected with Corona virus within 20 days of the arrival date (cancellation possible only on presentation of a positive test and a medical certificate).

Apartment Hotel La Gabinière will propose you a choice of:

- a credit note corresponding to the amounts paid, plus 20%\*, valid for 2 years and non-refundable;
- a refund of the sums paid, excluding cost of cancellation insurance.

\*maximum increase of €100.

*Please note: the fear of travel is in no way an admissible reason for cancellation.*

**Cancellation due to the residence:** in case of cancellation due to the residence, except in case of force majeure, the stay will be refunded in full. Such cancellation shall not give rise to any payment of damages.